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15 - 20 SEPTEMBER 2024 | 5 NIGHTS  
FROM LONDON HEATHROW

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HOTEL LA SOLITUDE £695 per person sharing

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## PRICE INCLUDES

- Airport transfer from Sacred Heart Church Quex Road to Heathrow Airport
- Direct return flight from Heathrow Airport to Toulouse
- Airport transfers and assistance between Toulouse Airport and your Hotel accommodation
- 5 nights' accommodation
- Full board: breakfast, lunch and dinner each day
- Airport taxes and UK Government Levy
- One standard piece of check-in luggage up to 20kg plus one small personal item in the cabin
- Full services of Joe Walsh Tours guides and representatives throughout
- Full religious programme facilitated in conjunction with the Oblates of Mary Immaculate
- Comprehensive Travel Insurance up to 90 years

## OPTIONAL (NOT INCLUDED)

- Single room occupancy supplement £39 per night (total cost for single room is £890)

## BOOKING PROCEDURE

All bookings on the Pilgrimage should be made directly with Fr. Tom Devereux OMI or Juliet Martin.  
Address: Sacred Heart Church, New Priory, Quex Road, London, NW6 4PS  
Tel: 020 7624 1701 Email: kilburn@rcdow.org.uk

## PERSONS WITH REDUCED MOBILITY

The organising committee wishes to make it possible for all those who need assistance to travel to Lourdes. It is recommended that those who need personal, mobility or medical care while in Lourdes contact the pilgrimage office so that they can apply to join our assisted pilgrim section. Subject to availability a team can also be arranged to bring people who need limited assistance from their hotel to the different pilgrimage activities. It is important that all pilgrims are physically able to access the transfer coaches to and from the airports. For further information please contact your local organiser or email the Oblate Pilgrimage Office. Email: [lourdes@oblates.ie](mailto:lourdes@oblates.ie)

## TRAVEL INSURANCE

Complimentary travel insurance is included for persons up to 90 years old. A copy of the insurance policy is available at <https://joewalshstours.co.uk/travel-insurance>. Read this carefully to be aware of your exact cover.

## HEALTH INSURANCE

All travellers must have a valid up to date EHIC card or the new UK Global Health Insurance Card (GHIC). To apply for a GHIC go to [www.gov.uk/global-health-insurance-card](http://www.gov.uk/global-health-insurance-card) or call 0191 218 1999, this is available free of charge.

## WHEELCHAIRS & SCOOTERS

Wheelchairs and scooters are not covered by our travel insurance. We recommend separate insurance cover. Acceptance of **motorised wheelchairs** and scooters are subject to weight or dimension restrictions imposed by airlines. Full specification must be provided at the time of booking. Carriage is subject to approval by the airline.

## CANCELLATION CHARGES

All cancellations are subject to charges, the minimum being loss of the applicable deposit. For full details on cancellation charges, please visit [www.joewalshstours.co.uk](http://www.joewalshstours.co.uk).

## FLIGHTS

Requests for specific flight times cannot be accepted. All bookings are taken on the basis of passengers accepting the flights allocated to them. The flying time to Toulouse is approximately 2 hours. A limited buy-on-board catering service is available on flights. Pilgrims are not permitted to carry more than 100ml of liquid (including Lourdes water) in their hand-luggage. Checked baggage allowance is 20kg.

## SPECIAL ASSISTANCE

Passengers with reduced mobility requiring assistance at airports or boarding flights and coaches should notify Joe Walsh Tours at the time of booking specifying the type of assistance required.

## SINGLE ROOMS

These are very limited and subject to a supplement of £39 per night.

## SHARING ROOMS

Bookings are accepted subject to a travel companion sharing a room with you. Please ensure to nominate who you wish to share with when making your booking. If there is nobody for you to share with, we will nominate somebody on your behalf. If we do not find anybody to share with you we reserve the right to charge the single room supplement.

## LOURDES CITY TAX

Applies to all pilgrims over 18 years staying in hotels. This tax will be collected by your hotel at check-in.

## TICKETING

Full travel information and tickets will be issued within 10 days of departure.

## PAYMENTS

Balance of fare is due 12 weeks before departure. Joe Walsh Tours and the Pilgrimage Committee shall be entitled at their discretion to treat as cancelled any booking where balance of fare has not been remitted 12 weeks before the date of departure.

## PASSPORTS & VISAS

**All passengers must have an up-to-date passport valid for at least 3 months after the pilgrimage departure date.** Depending on your nationality, you may need a visa to enter France. It is your own responsibility to ensure you meet travel and entry requirements to France.

## COMMUNICATION

Email is an essential form of communication for the administration of bookings. Confirmation invoices, insurance details and travel documents will be issued in electronic format via email.

## USE OF YOUR INFORMATION

Information provided on this form will be held and exchanged between Joe Walsh Tours, the pilgrimage organisation and its associated organisations. It may be shared with third parties associated with Lourdes. Information provided may also be used to contact you, for example by email, text or phone call to update you with details concerning the pilgrimage.

## GDPR

As per European GDPR regulation, by signing this form you are providing Joe Walsh Tours consent to process your personal information. A full copy of our Privacy Policy is available on request.

*By signing this form, you are confirming that you are consenting to the Oblate Lourdes Pilgrimage holding and processing your personal data and keeping you informed about the activities of the Pilgrimage and supporting the Oblate mission generally. It is quite usual for photographs to be taken during the pilgrimage and, from time to time, you might be included in such photographs. By signing the form you permit your photograph to be used in any official publication managed by the Oblates.*

Joe Walsh Tours and the Pilgrimage Committee reserve all rights of acceptance or otherwise of bookings and give notice that all tickets and coupons are issued by them, and all arrangements for transport or conveyance or for hotel accommodation are made by them as agents upon the express condition that they shall not be liable for any injury, damage, loss, accident, delay or irregularity which may be occasioned either by reason of any defect in any vehicle or through the acts of default of any company or person engaged in conveying the passenger, or in carrying out the arrangements of the pilgrimage, or otherwise in connection therewith, or any hotel proprietor or servant. Such conveying, etc. is subject to the laws of the country where the conveyance etc. is provided. Baggage is at "owners risk" throughout the Pilgrimage unless insured. Joe Walsh Tours and the Pilgrimage Committee accept no responsibility for losses or additional expenses due to delays or changes in air, rail, road, sea or other services, quarantine, sickness, strikes, war, weather or other causes. All such losses or expenses must be borne by the Pilgrim. Responsibility for replacing lost travel tickets or vouchers is not accepted.

## REGULATION (EC) 261/2004

The regulation establishes common rules on compensation and assistance to passengers in the event of cancellation or long flight delays. The obligations that the regulation creates rest with the operating carrier who performs or intends to perform a flight. Any compensation that may be due to passengers in case of a flight delay must be claimed exclusively by each individual passenger directly to the airline and not to the tour operator, travel agent or any other organisation that may be associated with services provided as part of the proposed travel package.

## YOUR FINANCIAL PROTECTION

All flights and flight-inclusive packages are financially protected by ATOL scheme administered by the Civil Aviation Authority in the UK. This tour is operated by Northern Star Ltd. ATOL 11313.

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### PASSENGER DETAILS

**IMPORTANT: NAME & SURNAME MUST MATCH PASSPORT. NAME CHANGE FEES APPLY.**

	TITLE	NAME	SURNAME (IN BLOCK CAPITALS)	DATE OF BIRTH			INSURANCE*
1				DD	MM	YYYY	YES   NO
	NATIONALITY:		PASSPORT NUMBER:	EXPIRY DATE:			
2				DD	MM	YYYY	YES   NO
	NATIONALITY:		PASSPORT NUMBER:	EXPIRY DATE:			
3				DD	MM	YYYY	YES   NO
	NATIONALITY:		PASSPORT NUMBER:	EXPIRY DATE:			

Travel Insurance: PILGRIMAGE POLICY Complimentary up to 90 years

<b>ADDRESS OF FIRST NAMED PERSON (LEAD PASSENGER)</b>		
		POSTCODE

<b>MOBILE NUMBER</b>	<b>EMAIL ADDRESS (PLEASE PRINT CLEARLY)</b>

In the event of a change to flights or booking arrangements, you may be contacted on the above mobile number.

<b>EMERGENCY CONTACT</b>	
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### ACCOMMODATION – HOTEL LA SOLITUDE £695 per person sharing

<b>ROOM TYPE</b>	<input type="checkbox"/> TWIN	<input type="checkbox"/> DOUBLE	<input type="checkbox"/> TREBLE
	<input type="checkbox"/> SINGLE (Subject to availability)		

### SPECIAL ASSISTANCE & WHEELCHAIRS (Airports, airplanes and coaches)

Do You Require Assistance YES  NO  **If Yes, Please specify below the category of assistance required**

If you or anyone within your party is confined to a wheelchair, intends taking a wheelchair on flights or require assistance through airports, up and down steps, or a full lift on/off the airplane or coach, please indicate below.

**WCHS/WCHC assistance to embark and disembark the aircraft is subject to confirmation by airlines.**

ASSISTANCE TO & FROM BOARDING GATE ONLY Passenger can board unaided WCHR <input type="checkbox"/>	ASSISTANCE UP & DOWN STEPS Subject to confirmation Passenger cannot use stairs WCHS <input type="checkbox"/>	FULL ASSISTANCE BOARDING Subject to confirmation Passenger cannot walk any distance WCHC <input type="checkbox"/>
REQUIRE AIRPORT WHEELCHAIR TO & FROM BOARDING GATE ONLY <input type="checkbox"/>	BRINGING OWN MANUAL FOLDABLE WHEELCHAIR (WCMP) <input type="checkbox"/>	BRINGING OWN MOTORISED WHEELCHAIR/SCOOTER (WCBD) <input type="checkbox"/> Request Form Mandatory
Name of passenger requiring assistance		
Please contact the office for other special assistance (i.e. visual or hearing impairment, breathing and respiratory equipment, etc.)		

## SPECIAL DIETARY REQUIREMENTS (Hotel meals only)

VEGETARIAN	COELIAC	DAIRY FREE	OTHER (Please specify)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

## TRAVEL INSURANCE

### IMPORTANT

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### HEALTH INSURANCE

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## PAYMENTS

A deposit of £300 per person is required at time of booking. Balances are due 12 weeks before departure.

### PAYMENT INSTRUCTIONS

Cheques should be made payable to **NORTHERN STAR TRAVEL LTD.** and posted to 46-48 Long Street, Middleton, Manchester, M24 6UQ.

If you are paying by **Bank Transfer**, instructions for GBP payments only are as follows:

TSB Bank PLC | Box 1, BX4 7SB | Sort Code: 77-19-09 | Account Number: 00031486

BIC: TSBGB2A | IBAN: GB49TSBS77190900031486 | Account Name: Northern Star Travel Ltd.

For **card payments**, please call 0808 1890468.

### YOUR FINANCIAL PROTECTION

All flights and flight inclusive packages originating in the UK or Northern Ireland are arranged by Northern Star Travel Ltd. Flight-inclusive holidays are financially protected by the ATOL scheme.

**I have read and agreed to accept the booking conditions on [www.joewalstours.co.uk](http://www.joewalstours.co.uk).**

Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_