


24 MAY – 31 MAY 2024 | 7 NIGHTS

SPECIAL SUBSIDISED PRICES

| | | |
|--------------------------------|--|---|
| Prices per person sharing: | Assisted Pilgrims: |  |
| HOTEL LA SOLITUDE £ 756 | ACCUEIL NOTRE DAME £ 500 | |
| ASTORIA £ 649 | Helper Accommodation: £ 633 | |
| FLIGHT ONLY £ 330 | ABRI (basic male) HOSPITALET (basic mixed) | |

COST TO INCLUDE:

- Direct return flights Birmingham International to Lourdes Airport
- Full religious programme facilitated in conjunction with Society of Our Lady of Lourdes
- Guided visits to the Sanctuaries, Grotto, Baths and Basilicas
- Airport Taxes, Lourdes City Tax and Sanctuaries Levy
- Coach Transfers in Lourdes
- 20kg check-in luggage plus one small personal item in the cabin
- 7 nights' accommodation
- Guided walking tour of Lourdes visiting places associated to St. Bernadette
- Full services of Joe Walsh Tours representatives throughout

OPTIONAL (NOT INCLUDED)

- Travel insurance £49 per person up to 79 years; £98 per person 80-90 years; 91+ please contact Joe Walsh Tours
- Single room occupancy supplement £35 in Hotel Astoria; £39 in Hotel La Solitude

For More Information & To Book Online Please Use The QR Code above.

Supported Pilgrims

Pilgrims with Medical Requirements who wish to stay in the Accueil ("[Pilgrims requiring a higher level of assistance](#)") please contact the SOLL Office Phone: 0208 848 9833 or e-mail office@soll-lourdes.com for the Medical Application form.

Pilgrims staying outside of the Accueil who need light touch support, will need to advise their group leader or the SOLL office as above, Medical or Disability information will be required.

Booking Procedure

All bookings should be made through the Joe Walsh Tours Office at 46-48 Long Street, Middleton, Manchester, M24 6UQ. Bookings are also accepted over the telephone 0808 1890468, Online www.joewalstours.co.uk/pilgrimages/group-diocesan-pilgrimages/society-of-our-lady-of-lourdes/ No booking is definite as a helper or Accueil pilgrim until approved initially by the Society of Our Lady of Lourdes (SOLL) and subsequently a non-refundable deposit payment of £300 per person has been received by Joe Walsh Tours.

IMPORTANT HELPER DETAILS

We would love for you to join us as a helper to undertake rewarding work with our supported pilgrims. with our supported pilgrims. **All** (new and returning) helpers, including carers and nurses, are required to have a SOLL-specific DBS check. Applicants will receive an email link to complete the DBS process on submission of this application. For overseas helpers, equivalent checks will be accepted. If you have any queries, please email safeguarding@soll-lourdes.com.

DBS can take up to eight weeks to complete so **early applications are essential.**

TRAVEL INSURANCE

It is a condition of our acceptance of your booking that you have appropriate travel insurance. You may contract your own travel insurance privately or purchase travel insurance through Joe Walsh Tours. This is charged at £49 per person up to 79 years and £98 per person 80-90 years. **Pilgrims 91+ years should contact Joe Walsh Tours for information on cover.** It is your sole responsibility to ensure compliance with the terms of your travel insurance and to ensure it is suitable to your needs, particularly in respect of pre-existing medical conditions. Should you wish to contract our travel insurance, please note the **insurance premium must be paid with your deposit**, or please give details of your own travel insurance policy on the booking form. We reserve the right to cancel your booking if travel insurance details are not provided.

HEALTH INSURANCE

All travellers must have a valid up to date EHIC card or the new UK Global Health Insurance Card (GHIC). To apply for a GHIC go to www.gov.uk/global-health-insurance-card or call 0191 218 1999 this is available free of charge.

WHEELCHAIRS & SCOOTERS

Wheelchairs and scooters are **not** covered by the Pilgrimage Travel Insurance. We recommend separate insurance cover. Acceptance of motorised wheelchairs and scooters are subject to SOLL approval and weight or dimension restrictions imposed by airlines. Full specification must be provided at the time of booking. Approval form mandatory and carriage subject to approval by the airline. SOLL supplies manual wheelchairs and Motorised Scooters and Wheelchairs can be hired in Lourdes at SOLL approval and pilgrims' expense.

CANCELLATION CHARGES

All cancellations are subject to charges, the minimum being loss of the applicable deposit. For full details on cancellation charges, please visit <https://joewalshstours.co.uk/booking-terms-and-conditions/>

FLIGHTS

All bookings are taken on the basis of passengers accepting the flights allocated to them. The flying time to Lourdes-Tarbes is approximately 90 minutes. A limited buy-on-board catering service is available on flights. Pilgrims are not permitted to carry more than 100ml of liquid (including Lourdes water) in their hand-luggage. Checked baggage allowance is 20kg.

SPECIAL ASSISTANCE

WCHS/WCHC assistance to embark/disembark the aircraft are subject to confirmation by airlines. **WCHS (passenger cannot use stairs)** and **WCHC (passenger cannot walk any distance, board or disembark unassisted).**

SINGLE ROOMS

These are limited and subject to a per night supplement as per the hotel selection.

SHARING ROOMS

Bookings are accepted subject to a travel companion sharing a room with you. Please ensure to nominate who you wish to share with when making your booking. If there is nobody for you to share with, we will nominate somebody on your behalf. If we do not find anybody to share with you we reserve the right to charge the single room supplement.

PASSPORTS & VISAS

All passengers must have an up-to-date passport valid for at least 6 months after the pilgrimage departure date. Depending on your nationality, **You may need a visa to enter France.** It is your **own responsibility** to ensure you meet travel and entry requirements to France.

LOURDES CITY TAX

This tax is included in the price.

TICKETING

Full travel information and tickets will be issued within 10 days of departure.

COMMUNICATION

Email is an essential form of communication for the administration of bookings. Confirmation invoices, insurance details and travel documents will be issued in electronic format via email.

USE OF YOUR INFORMATION

Information provided on this form will be held and exchanged between Joe Walsh Tours, the pilgrimage organisation and its associated organisations. It may be shared with third parties associated with Lourdes. Information provided may also be used to contact you, for example by email, text or phone call to update you with details concerning the pilgrimage.

GDPR

By signing this form you are providing Joe Walsh Tours consent to process your personal information. A copy of our Privacy Policy is available on request.

REGULATION (EC) 261/2004

The regulation establishes common rules on compensation and assistance to passengers in the event of cancellation or long flight delays. The obligations that the regulation creates rest with the operating carrier who performs or intends to perform a flight. Any compensation that may be due to passengers in case of a flight delay must be claimed exclusively by each individual passenger directly to the airline and not to the tour operator, travel agent or any other organisation that may be associated with services provided as part of the proposed travel package.

PASSENGER DETAILS (please return pages 3 & 4 to Joe Walsh Tours)

IMPORTANT: FIRST NAME AND LAST NAME MUST MATCH PASSPORT. NAME CHANGE FEES APPLY.

| TITLE | NAME | SURNAME (IN BLOCK CAPITALS) | INSURANCE* | | DATE OF BIRTH | |
|-----------------------------------|------|--|------------|----|---------------|--|
| | | | YES | NO | | |
| | | | YES | NO | | |
| | | | YES | NO | | |
| | | | YES | NO | | |
| *Optional Travel Insurance | | PILGRIMAGE POLICY: £49 per person up to 79 years; £98 per person 80 to 90 years; 91+ please contact Joe Walsh Tours | | | | |

| | | | |
|---|--|--|----------|
| ADDRESS OF FIRST NAMED PERSON (LEAD PASSENGER) | | | POSTCODE |
| | | | |

| | |
|---------------------|---|
| MOBILENUMBER | EMAIL ADDRESS (PLEASE PRINT CLEARLY) |
| | |

In the event of a change to flights or booking arrangements, you may be contacted on the above mobile number.

| | |
|---------------------------|--|
| EMMERGENCY CONTACT | |
|---------------------------|--|

ACCOMMODATION - please tick the relevant box to indicate your hotel choice (subject to availability)

| | | | | | |
|---|--------------------------------------|--|--|---|---|
| <input type="checkbox"/> Accueil | <input type="checkbox"/> Abri | <input type="checkbox"/> Hospitalet | <input type="checkbox"/> Hotel Solitude | <input type="checkbox"/> Astoria | <input type="checkbox"/> Flight Only |
|---|--------------------------------------|--|--|---|---|

| | |
|------------------|---|
| ROOM TYPE | <input type="checkbox"/> TWIN <input type="checkbox"/> TWIN SHARE <input type="checkbox"/> DOUBLE <input type="checkbox"/> TREBLE |
| | <input type="checkbox"/> SINGLE (Subject to availability. Supplement applies.) |

Please indicate in what capacity you will be attending the pilgrimage, **Pilgrim 1, 2, 3 etc**

| | | | | |
|---|---|--|--|---|
| <input type="checkbox"/> Doctor | <input type="checkbox"/> Nurse | <input type="checkbox"/> Carer | <input type="checkbox"/> School Group | <input type="checkbox"/> Clergy/Religious School Group |
| <input type="checkbox"/> Praying pilgrim | <input type="checkbox"/> Accueil Pilgrim | <input type="checkbox"/> Helper | <input type="checkbox"/> Official Carer | <input type="checkbox"/> Dedicated Carer for Accueil Pilgrim |

SPECIAL ASSISTANCE & WHEELCHAIRS (Airports, airplanes, coaches and hotels)

If you or anyone within your party is confined to a wheelchair, intends taking a wheelchair on flights or require assistance through airports, up and down steps, or a full lift on/off the airplane or coach, please indicate below.

WCHS/WCHC assistance to embark and disembark the aircraft is subject to confirmation by airlines.

| | | |
|--|--|---|
| ASSISTANCE TO & FROM BOARDING GATE ONLY Passenger can board unaided WCHR <input type="checkbox"/> | ASSISTANCE UP & DOWN STEPS Subject to confirmation Passenger cannot use stairs WCHS <input type="checkbox"/> | FULL ASSISTANCE BOARDING Subject to confirmation Passenger cannot walk any distance WCHC <input type="checkbox"/> |
| REQUIRE AIRPORT WHEELCHAIR TO & FROM BOARDING GATE ONLY <input type="checkbox"/> | BRINGING OWN MANUAL FOLDABLE WHEELCHAIR (WCMP) <input type="checkbox"/> | BRINGING OWN MOTORISED WHEELCHAIR/SCOOTER (WCBD) Request Form Mandatory <input type="checkbox"/> |

Additionally, please tick this box if you have an invisible disability that requires airport support or priority boarding

Please also contact the office JWT and SOLL for all special assistance of this type (i.e. visual or hearing impairment, breathing and respiratory equipment, special needs etc.)

Name of pilgrim requiring assistance:

SPECIAL DIETARY REQUIREMENTS (Hotel meals only)

| VEGETARIAN | COELIAC | DAIRY FREE | OTHER (Please specify) |
|--------------------------|--------------------------|--------------------------|------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | |

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TRAVEL INSURANCE DETAILS (If not purchased through JWT)

| NAME OF INSURER | POLICY NUMBER | EMERGENCY NUMBER |
|-----------------|---------------|------------------|
| | | |

PAYMENTS

A deposit of £300 per person (plus insurance premium if applicable) is required at time of booking. Balances are due 4 weeks before departure for all members of staff and accueil pilgrims.

PAYMENT INSTRUCTIONS

Cheques should be made payable to **NORTHERN STAR TRAVEL** and posted to 46-48 Long Street, Middleton, Manchester, M24 6UQ.

If you are paying by **Bank Transfer**, instructions for GBP payments only are as follows:

TSB Bank PLC | Box 1, BX4 7SB | Sort Code: 77-19-09 | Account Number: 00031486

BIC: TSBSGB2A | IBAN: GB49TSBS77190900031486 | Account Name: Northern Star Travel Ltd.

For **card payments**, please call 0808 1890468.

YOUR FINANCIAL PROTECTION

All flights and flight inclusive packages originating in the UK or Northern Ireland are arranged by Northern Star Travel Ltd. Flight-inclusive holidays are financially protected by the ATOL scheme.

I have read and agreed to accept the booking conditions <https://joewalshstours.co.uk/booking-terms-and-conditions/>

Signature: _____

Date: ____ / ____ / ____